Job Title: Principal Software Consultant
Job Family: Professional Services
Grade: 1
Reports to: C-Suite
Direct reports: None
Career Track: Independent Contributor

Job Purpose
To work at multi-Programme planning and oversight level, multi-year key strategic advisor, acting as a technical expert.

Core responsibilities
- Key Software Solution architect
- Signs off client change approvals
- Working at Multi-Programme planning and oversight level, multi-year key strategic advisor, Generation of milestone ideas.
- Subject matter expert and breadth of knowledge across related technical areas
- Responsible for internal knowledge sharing and development of expertise in others.
- Contributes to the company strategy through key technical advice
- Maintain an understanding of regulations, industry standards, advancements and technical compliance.
- Leading and implementing any project, upgrade, implementation or cloud migration.
- Lead all application configuration.
- Managing requirements definition, design and gap analysis
- Leading functional support of technical activities such as data migration and integration design
- Lead client-facing solution workshops
- Overseeing testing support, training delivery, post go live support and other related aspects of functional implementation advice and guidance.
- Focusing on ways the Tech team can increase revenue through productivity
- Developing and implementing product infrastructure
- Continuous improvement of operational effectiveness (5%)
- Adhering to company values
- Embodying a customer-centric mentality

Person Specification

1 Essential (required to be considered for the role)

Technical expertise

1. Extensive experience leading larger technical projects inc. upgrades and being senior member of implementation team
2. Reviewing technical documentation and offering advice and recommendations
3. Expanding knowledge of solution Architecture
4. Knowledge and experience implementing Unit4 ERP
5. Experience in a multi-disciplined project delivery team
6. Chartered or (part)-qualified professional or equivalent level of expertise in Accountancy, HR/Payroll
7. Project Management qualified.
8. Experienced across multiple sectors and industries

Skills and competencies

1. Client Relationship Management - Strong interpersonal and relationship building skills, ability to garner trust and to lead client meetings, make presentations to senior stakeholders and explain KPI/SLA reporting
2. Problem-solving and provision of technical advice
3. Project Management - Strong organisational skills including time management, prioritisation and the ability to work to tight deadlines
4. A growth-mindset with an enthusiasm for self-development and learning
5. Influence
6. Collaboration
7. Initiative, flexibility, and a can-do attitude to take on new tasks as required.
8. Creativity/invention

2 Desirable criteria (can be trained and learnt on the job)

1. Qualifications in either Accounting or HR/Payroll
2. Potentially registered with a professional body (e.g. Prince2, PMI, CIPD, CIMA) and member of relevant industry organisations.
3. In-depth ERP sector knowledge and interest in trends
4. Experience of supporting other ERP systems
5. Strong business acumen